

CANCELLATION TERMS & CONDITIONS:

Cancellation Policy

We understand that sometimes there's a need to change your mind. This cancellation policy outlines the guidelines for order cancellations on our online shop.

Order Cancellation:

You have the right to cancel your order within 24 hours of placing it. To cancel your order, Please contact our customer service department by 7249091360 or email us at muskan@dhairyada.com within the specified timeframe.

Cancellation Confirmation:

Once we receive your cancellation request and confirm it, we will process a full refund for the entire order amount using the original payment method. You will receive a confirmation email once the cancellation and refund are complete.

Orders After 24 Hours:

Unfortunately, we cannot accept cancellations for orders placed more than 24 hours ago. This is because we prioritise fast order processing and fulfilment to ensure timely delivery to our customers.